

David Alexander
ARBITRATOR
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EDUCATION:

PhD	Management with minor in industrial relations Studied with Arbitrators Anne Woolf and Donald Woolf	University of Oklahoma, 1978
MBA	Business with courses in labor economics/law Studied with Arbitrator Walter Boles	Southern Methodist University, 1971
BA	Mathematics with minor in actuarial science	University of Texas, Austin, 1963

ARBITRATION/LABOR RELATIONS EXPERIENCE

2004-Present: Arbitrator

1988-2009: Professor, Angelo State University. Taught courses in leadership, human resources, labor relations, operations management, strategy, and introduction to business, some at the graduate level. Served from 1995-1998 as Department Head. Retired in 2009.

1974-1988: Professor, East Central University, Ada, OK. Served as Department Chair beginning in 1981, and Dean beginning in 1985. Served as Faculty Advocate for two years prior to entering administration. Courses taught included economics, human resources, and industrial relations.

1967-1972: Worked in management for Braniff Airways, Dallas, TX. Began in Aircraft Overhaul as the staff assistant to the Director, spending about 30% of the time in labor relations with the three person Shop Committee and Shop Stewards (International Association of Machinists). Promoted in 1969 to Manager-Staff Services-Aircraft Maintenance, working directly for the Vice-President-Aircraft Maintenance, who was the primary company representative and chief negotiator with the IAM, and formerly a union officer prior to moving into management. Spent about 50% of the time working with the Shop Committee and Union President on labor issues. Participated in grievance procedure from 2nd step through arbitration. Served on three- person contract negotiating team resulting in a signed CBA. Also worked some with the IBT.

RELATED EXPERIENCE IN ROLES REQUIRING FAIR AND NEUTRAL DECISIONS

1991-2010: Evaluator/Mentor/Judge. Served as on-site evaluator of American and international business schools seeking accreditation with the Accreditation Council for Business Schools & Programs (ACBSP). Served as performance excellence mentor for colleges seeking accreditation. Served on the ACBSP Board of Commissioners for 2004-2007 with responsibility for determining school accreditation status.

2002-2009: Award Examiner/Judge. Appointed to the 2003- 06 Board of Examiners for the national-level Baldrige Performance Excellence Program, serving as team leader in 2006. Appointed to the Board of Examiners (2002-03, 2005-09) for the Texas Award for Performance Excellence, serving in roles as feedback writer and team leader for on-site visits. Appointed to Panel of Judges 2006-2009, with responsibility to recommend award recipients.

1974-2009: Professor with responsibility to evaluate student performance and assign grades.

ARBITRATION ROSTERS:

Federal Mediation and Conciliation Service 2004

National Mediation Board 2011

DAVID ALEXANDER

INDUSTRY EXPERIENCE AS WORKER, ARBITRATOR, and/or EXAMINER/MENTOR:

Airlines; agriculture; banking; building products; chemicals; city government; clothing; communications; construction; education; electrical equipment/appliance; electronics; entertainments/arts; prisons; feed & fertilizer; fire; food (manufacturing/processing/service); foundry; glass/pottery; grain mill; health care; hospital/nursing home; machinery; metal fabrication; office workers/clerical; organizations; paint; pulp and paper; petrochemicals; plastics; prisons; transportation.

ISSUES AS ARBITRATOR, ADVOCATE, and/or PROFESSOR:

Absenteeism, Arbitrability, Bargaining Unit Work, Discipline, Discrimination, Drug/Alcohol Offenses, Fringe Benefits, Health, Hiring Practices, Job Performance, Job Posting/Bidding, Jurisdictional Disputes, Layoffs/Bumping/Recall, Management Rights, Official Time, Past Practices, Pension Plans, Promotion, Retirement, Safety/Health Conditions, Seniority, Sexual Harassment, Work Stoppages, Slowdowns, Subcontracting/Contracting Out, Tenure/Reappointment, Union Security, Methods of Pay, Job Classification and Rates, Work Hours/Schedules/Assignments, Working Conditions/Work Orders.

TRAINING FOR DISPUTE RESOLUTION

FMCS/Houston Federal Executive Board (HFEB) Course in Basic and Advanced Mediation Skills, 2011
FMCS/NAA Skills Enhancement Workshop, "The Role of Arbitrators in Education Reform," 2011
NAA/LERA Southwest Advocate and Arbitrator Conference and Training Programs 2007-2011
Texas Labor-Management Conference and Workshops, 2011
Labor Arbitrator Training, Federal Mediation and Conciliation Service, 2004

OTHER WORK EXPERIENCE

2002- Present: Performance Excellence Mentor/Facilitator, Self-employed

1964-1967: United States Air Force, Hickam AFB, Hawaii. Transient Maintenance Office. Officer-in-charge of 250 military and civilian personnel responsible for maintenance of 1,000 transport aircraft transiting Hickam AFB monthly in support of Vietnam War. Also worked in workload control and quality control.

OTHER EDUCATION/TRAINING

Examiner Training, Baldrige National Performance Excellence Program, 2003-2006
Performance Excellence Examiner Training, Quality Texas Foundation, 2001, 2002, 2004-2008
Baldrige Criteria Accreditation Evaluator Training, ACBSP, 1999, 2000, 2005
Certified Quality Technician, American Society for Quality, 1998
United States Air Force Aircraft Maintenance Officers' School, 1964
United States Air Force Officers' Training School, 1963

AWARDS AND HONORS

College of Business Faculty Award for Service, Angelo State University (ASU), 2008
Named the "2006 ACBSP Star of the Year" Award Recipient, National Conference, 2006
Faculty Member of the Year, Business and Professional Studies, ASU, 2004 (Selected by students)
ASU Alumni Distinguished Faculty Member, 2001
Nominated by Student Senate for ASU Faculty Member of the Year, 1997
East Central University Faculty Member of the Year, 1986 (Selected by students)

RECENT PUBLICATIONS AND PRESENTATIONS

"Using the Baldrige Application Process to Smooth the Road to Excellence and Accreditation."
The Quality Management Forum, Winter, 2009, with Karen Shumway and Corbett Gaulden
"Designing and Managing Educational Processes." Invited workshop presenter at ACBSP Annual Conference, Washington, DC, June, 2005, with Von Plessner
"Focus on Faculty and Staff Well-Being and Effectiveness." Invited workshop presenter at ACBSP Annual Conference, Washington DC, June, 2005, with Blair Carruth
Experiencing Business: An Active Learning Approach (Fountainhead Press, 2003, revised in 2005)